



eAudiobooks for Penn College users

General

- How do I find eAudiobooks?

The Library's Catalog has an entire [list of eAudiobooks](#). You may also search for titles using the Power Search option. Enter keywords and limit the search to Audiobook (electronic).

- Will I need a netLibrary account to access eAudiobooks?

Yes. Although a free preview is available for most eAudiobooks, you must first create an account with [netLibrary](#) to download and listen to complete eAudiobooks. You can create an account by clicking the **Create a Free Account** link in the top right navigation of the netLibrary page. You will also be directed to the **Create a Free Account** page if you access an eAudiobook directly from the Library Catalog. If you have already set up a netLibrary account for e-books, you do not need to create another account. The same account works for both eAudiobooks and e-books

- Can I return an eAudiobook early and get another?

No. Since the licenses automatically expire, there's no way to return an eAudiobook early or otherwise.

- Are eAudiobooks automatically removed from my computer when the checkout period expires?

Once a checkout period expires, you no longer have access to an eAudiobook. However, the eAudiobook file remains on your hard drive or other storage device unless it's manually deleted.

- Once I've downloaded an eAudiobook, can I move it to another computer?

You can transfer an eAudiobook file to another computer if you haven't opened or played the eAudiobook. Once you've opened the eAudiobook, you've obtained the license that allows it to play; once you've obtained the license, you can't move the eAudiobook.

- Can I burn an eAudiobook to a CD?

Yes and no. NetLibrary cannot stop you from burning an eAudiobook file to a CD, but encryptions on the file will make it unusable. So, it won't work.

- How do I listen to an eAudiobook in my car?

To listen to an eAudiobook in a car, you'll need a radio transmitter or other device adapter that works with your portable listening device and car stereo. Contact your device manufacturer for specific requirements.

Checkout

- What's the checkout period for eAudiobooks?

With each download, you automatically get a license that gives you access to the eAudiobook **for three weeks**. Before you open or play the eAudiobook you can transfer the license to two additional devices, allowing you to listen on the platform of your choice.

- Do I need to return eAudiobooks when the checkout period expires?

No. The license automatically expires after three weeks, preventing you from accessing the file.

- How many eAudiobooks can I check out simultaneously?

You may checkout a maximum of ten eAudiobooks at a time. After reaching your limit, you won't be able to check out additional titles until the license for at least one of the eAudiobooks has expired.

Audio quality

- What level of audio quality can I expect from an eAudiobook?

You can choose from one of two levels of audio quality when you download an eAudiobook: radio quality or CD quality. Radio quality provides faster download speed and is ideal if you have a dial-up connection. CD quality offers high-fidelity playback for high-speed Internet access.

Bookmarking

- How do I bookmark where I left off?

If you're not using a portable device that has bookmarking capability, you can make note of your *hours:minutes* position when you stop listening and fast forward to that position when you resume.

Downloading

- Do I have to wait for the file to download before I can listen to an eAudiobook?

Once you select a download option, you're prompted to **Open** or **Save** the eAudiobook file. If you select **Open**, the file downloads and your media player is launched. The **Save** option allows you to download the eAudiobook file to a directory of your choosing. Once the download is complete, you can open the eAudiobook directly from your media player, or use Windows Explorer.

NetLibrary recommends that you choose **Save** rather than **Open**. Listening to a file while it is downloading increases the download time. It is also advisable that you save the file in a specified directory, so you can easily remember where the file was saved.

- Once I've requested an eAudiobook download, do I have to stay logged in to NetLibrary for the download to complete?

No. You can allow your login session to time out.

- How do I download an eAudiobook?

Go to the [eAudiobooks self-guided demo](#).

- What if my download attempt fails?

Once you've checked out an eAudiobook, you can attempt to download it at any point within the three-week checkout period. To re-download a file please log in to your NetLibrary account and click on the "Checked Out Items" link located at the upper right part of the screen. You might experience dropped connections for long downloads if you have a dial-up connection. You will need to restart your download if it does not complete.

Portable devices

- Can I play eAudiobooks on portable devices?

Yes. eAudiobooks are compatible with a wide range of portable devices, including portable music players, portable media centers, Pocket PCs, and even select Smartphone devices. For more information, see [Supported portable audio devices](#).

- Why won't the eAudiobook play on my portable device?

You either don't have the right software installed, you aren't using a supported portable device, or you didn't request a "CD-quality" download. For information about software, see [Supported media software and operating systems](#). For information about portable devices, see [Supported portable audio devices](#).

- How do I transfer an eAudiobook to my portable device?

If you use Window Media Player, version 9, follow these instructions:

- Connect your portable device to your computer following the device's instructions.
- Open Windows Media Player.
- In the File menu, open the downloaded file. This activates the license and begins to play the eAudiobook.
- In the File menu, select Copy and then select Copy to Portable Device.
- Click the Copy button located above the right pane.
- When the transfer is complete, disconnect your portable device following its instructions.
- Close Windows Media Player.
- Enjoy listening to the eAudiobook on your portable device.

If you use Windows Media Player, version 10 or 11, follow these:

- Connect your portable device to your computer following the device's instructions.
- Open Windows Media Player.
- In the File menu, open the downloaded file. This activates the license and begins to play the eAudiobook.
- Click the Library tab.

- Find your eAudiobook title in the Playlist.
- Select Sync List in the drop-down menu above the right pane.
- Drag the eAudiobook title into the right pane.
- Click the Start Sync button located below the right pane.
- When synchronizing is 100 percent complete, disconnect your portable device following its instructions.
- Close Windows Media Player.
- Enjoy listening to the eAudiobook on your portable device.

Renewing

- Can I renew an eAudiobook without downloading the file a second time?

Yes. You can renew eAudiobooks at any point by logging into your account. A renewal gives you an additional three weeks of access from the date of renewal. If you try to open a file with an expired license from your media player, you'll be prompted to log in to renew your checkout.

- How many times can I renew an eAudiobook?

You can renew an eAudiobook one time during its 21-day checkout period.

Software

- Will I need to install any software on my computer to listen to eAudiobooks?

You can download or play eAudiobooks on any desktop, laptop, or portable device supporting Windows Media Player version 9 or above. For more information, see Supported media software and operating systems.

- What if I need additional assistance?

Contact the manufacturer for problems with your personal computer, media player software, or portable device. Contact the Madigan Library for local assistance.

Madigan Library

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General Information

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